

**Services and community  
supports for families  
caring for children  
who have complex  
behavioral health needs.**

**Wraparound Milwaukee**, in partnership with the Division of Milwaukee Child Protective Services, provides a team of specialists to serve children in foster care. The **Mobile Urgent Treatment Team for Foster Families** offers 24-hour assistance 7-days a week for foster families and relative caregivers facing a crisis that may threaten the stabilization of the child's placement.

Since 1994, **Wraparound Milwaukee**, a program of **the Milwaukee County Behavioral Health Division**, has served families of youth facing a mental health crisis. The **Mobile Urgent Treatment Team (MUTT)** provides phone advice and in-home intervention to children enrolled in Wraparound services and other children who are at risk of being removed from their home due to a mental health crisis.

Milwaukee County  
Behavioral Health Division  
Wraparound Milwaukee  
Children's Mental Health Services  
9201 Watertown Plank Road  
Milwaukee, WI 53226  
(414) 257-7611  
[http://county.milwaukee.gov/](http://county.milwaukee.gov/WraparoundMilwaukee)  
WraparoundMilwaukee

In partnership with the  
Wisconsin Department of  
Children and Families  
Division of Milwaukee Child Protective  
Services  
(414) 343-5500  
<http://dcf.wisconsin.gov/bmcw/>

DCF is an equal opportunity employer and service provider. If you have a disability and need to access this information in an alternate format, or need it translated to another language, please contact the Division of Milwaukee Child Protective Services at (414) 343-5500 or the TTY Relay 711 number..

For civil rights questions call  
(608) 422-6889 or  
(866) 864-4585 TTY (Toll Free).

DCF-P-2471 (R. 10/2015)

**WRAPAROUND MILWAUKEE**

**Mobile Urgent  
Treatment Team  
for Foster Families**



**Help with your foster child is  
available at all times.**

**(414) 257-7621**



**WISCONSIN DEPARTMENT OF  
CHILDREN AND FAMILIES**

DIVISION OF MILWAUKEE CHILD PROTECTIVE SERVICES

## Service Provided by MUTT-FF

The Mobile Urgent Treatment Team for Foster Families (MUTT-FF) offers these services:

### Emergency Service by Phone

Mental health professionals staff a 24-hour phone line. Foster parents may call for advice, referral to mental health services, or face-to-face assistance during an immediate crisis.

### Face-to-Face Contact for Crisis Intervention

When necessary, the MUTT-FF team visits the home to stabilize the child and advise the foster parent/relative caregiver. Short-term counseling or treatment services necessary to stabilize the child in placement and support the family are offered.

### Crisis Response Plan

Following a crisis intervention, the MUTT-FF team, together with the foster family and others involved in case management, develop a 30-day service plan. A long-term crisis plan is created for children found at a high risk of recurrent mental health, emotional, or behavioral crisis.

### Crisis 1 to 1 Stabilization Workers

Trained and experienced crisis support staff provide face-to-face contact and teach crisis prevention and stabilization skills to foster parents/relative caregivers for up to 30 days after an intervention.



### Funding

The MUTT-FF is provided through a grant from the Wisconsin Department of Children and Families. There is no cost to foster parents or relative caregivers for use of this service.

**Counselors are available at  
all hours to take your call.**

**(414) 257-7621**

## Using MUTT-FF Services

If your foster child is experiencing a behavioral or emotional problem that you cannot handle alone, **first try to reach the team members who know you and the child.** Call the case manager or licensing specialist, or contact the therapist if the child has one.

If you are unable to get the assistance you need from the team, call (414) 257-7621. Calls are answered at all times.

Your call will be answered by a **crisis counselor.** Together, you will decide whether or not you need the counselor's in-home assistance to stabilize the situation.

**If a counselor comes to your house,** he or she will observe the child's behavior and talk with you about ways to help you better support the child. The counselor will stay until you feel comfortable that everyone in the home is safe.

The counselor will notify the child's case manager and your foster care licensing specialist to report a call has been received and describe the situation and solution offered. There may be a team meeting to discuss services and to ensure that you are getting what you need to maintain a safe placement for the child.